



Your Service News

Issue 25

November 2013

Special points of interest:

- Fundraising Events
- Shopmobility Move
- Scooter Sale

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Making Staines Accessible

We're on the web!
www.stainesshopmobility.co.uk

Compass Angling Donation



We are pleased to report that Compass Angling have made a donation of £500 towards the running costs of providing our service to you. This donation will help the charity to maintain and service its fleet of vehicles throughout the coming year.

Compass Angling is a local, members fishing club that maintains several fishing lakes around the area. The club has been a long time supporter of good causes and, in particular, Staines Shopmobility. We would like to thank Compass Angling and its members for their generous donation and continued support of our work.

Scooter Sale

Staines Shopmobility has four Pride Celebrity X4 4-wheeled mobility scooters currently available to buy. The scooters have become available due to the purchase of new stock. These will be offered on a first come, first served basis so please contact us if you are interested. Please see page 7 for full information and pricing on the scooters.

Runnymede Borough Council Grant Funding

We are pleased to announce that Runnymede Borough Council has awarded Staines Shopmobility match funding of £1,598 towards the purchase of 4 new mobility scooters. This has enabled us to purchase 4 Pride Colt Plus mobility scooters to replace older scooters that have been in service since 2009.



Runnymede residents account for 1 out of every 5 loans made and their accessible transport service, Dial-A-Ride, stops directly outside the service. We therefore welcome this grant from Runnymede Borough Council and its support of their residents using the service. We would like to thank all at Runnymede Borough Council for helping us to continue providing this much needed service to people throughout the local area.



New Pride Colt Plus Scooters

The remainder of the cost for these scooters was paid for with the help of a £300 grant from the Staines Councillors; Cllr. Francis, Cllr. Patterson and Cllr. Bannister. We would like to thank the councillors for their continued support for our charity and its work.

As a result of this we now have 4 Celebrity X4 mobility scooters for sale at the low price of £100 each. These have been fully maintained and serviced with new batteries installed. There are no battery chargers with these scooters but these can be purchased elsewhere for around £30. Please contact us if you are interested in purchasing one of these scooters.

New Premises Update



In January of this year Staines Shopmobility moved from its old home next door to Waitrose to allow for the redevelopment of the building, to house a Metro Bank. The service is now being provided from the old Birthdays shop in Norris Road, next door to GAP, while a new unit is built directly outside of the Vue Cinema. The Metro Bank development has now finished and the bank opened in September of this year.

The new Shopmobility unit was on schedule for its completion date of October 7th and we were due to move in on the 14th of October. Unfortunately we were informed just prior to the move date that there was a problem with the new building. It had been built 300mm lower than the approved height and would therefore have to be raised to this level. Work has now begun to correct this error and the building is scheduled to be completed by the end of January 2014, weather permitting. We are therefore hoping to move to the new premises some time in February 2014.

The new unit will have dedicated parking bays for Shopmobility users directly outside and a drop off point for accessible transport, making it easier to access than the current location. The building will also house fully accessible toilets next door to the Shopmobility unit. The purpose built unit will be at ground level and is situated in the quieter West car park making it easier for visitors to enter and find a parking bay.

We will be organising a grand opening event to celebrate the move and to thank our members for their support and understanding during the time spent in our temporary home. We will be sending invites nearer the time and will keep you advised on when exactly we will be moving. To keep up to date with the latest news visit our website at www.stainesshopmobility.co.uk

Please feel free to contact us on 01784 459416 before your next visit if you are unsure where to come to hire mobility equipment.

Christmas Opening Hours



Our opening hours over the festive period will be as follows:

<u>Date</u>	<u>Open</u>	<u>Close</u>
Monday 23 December	9 am	4.15 pm
Tuesday 24 December	9am	2 pm
Wednesday 25 December	CLOSED	
Thursday 26 December	CLOSED	
Friday 27 December	9 am	4.15 pm
Saturday 28 December	9 am	4.15 pm
Sunday 29 December	CLOSED	
Monday 30 December	9 am	4.15 pm
Tuesday 31 December	9 am	2 pm
Wednesday 1 January	CLOSED	
Thursday 2 January	9.30 am	4.15 pm

We will be looking at offering Sunday opening on one occasion before Christmas but this will be dependent on there being sufficient interest. Please inform a member of staff if you would be interested in using the service on a Sunday so we can gauge whether to arrange this or not.

Hire Fees

Staines Shopmobility has always endeavoured to make sure its services are affordable to all and that no-one is excluded from using the service due to the cost. Our running costs are in the region of £60,000 per annum and to recoup this in full would mean charging £12 each time we loaned mobility equipment to you. To this end we have always subsidised the cost to you when hiring equipment and try to minimise any increase to the hire fees you pay. However, we do need to balance keeping the cost down against raising enough income to keep the service open. As a result the trustees will be meeting to review the current charges later this month and any increase will be from the 1st of January 2014. We thank you for your understanding in this matter and we will keep you informed of any changes to the hire fees.

Christmas Fundraising Events

Rotary Club Santa Float



Staines Shopmobility will be collecting with the Rotary Club Santa Float on the evening of December 5th. The collection will start at 6pm until 9pm and will take place in the Staines area with all proceeds raised going towards the running costs of the charity.

Volunteers are needed to help us collect so please contact us if you are able to assist on the night. We will also require a volunteer to be Santa for the night and this requires you to dress up as Santa and sit on the float as it parades through the streets of Staines. The outfit will be provided so all you need to do is bring some Santa cheer to delight the excited children along the route.



Elmsleigh Centre Wrapping Service

The charity will also be manning the Christmas wrapping service in the Elmsleigh Centre one day during December. The service allows people to get their gifts wrapped for a small fee, depending on the size of the gift. Any money raised is then matched by Barclays Bank and given to Shopmobility towards its running costs.

The service is available between 9am and 5pm and we are looking for volunteers to help out on the day. This could be for an hour or two during the day or for the whole day itself. The only skill required is the ability to wrap gifts and any help you can give is greatly appreciated.



Christmas Grand Draw



**TICKETS NOW ON SALE
(£1 EACH, £5 PER BOOK)**

Staines Shopmobility is now selling tickets for its Christmas Grand Draw with all money raised going towards the cost of providing our service. The Grand Draw is an important fundraising event for the charity so please help support us by getting your tickets today.

1st Prize - 24" TV/DVD with Freeview

2nd Prize - £100 Cash

3rd Prize - Christmas Hamper

Other great prizes include:

Thorpe Park Tickets

Kempton Park Tickets

Meal for 2 at Baroosh

Nando's Meal Platter

We will be drawing the prize winners in the shop at 1pm on Monday 23rd of December so please feel free to come along and watch the draw. There will be light refreshments and nibbles available so come and have an early Christmas get together with us. All prize winners will be notified by phone and you can collect any prizes after the draw or on Tuesday 24th of December up until 2pm. Alternatively you can collect prizes after the Christmas break during our advertised opening times.

Charitable Incorporated Organisation

The Trustees of Staines Shopmobility are currently considering whether to change the status of the service from a charity to a Charitable Incorporated Organisation (CIO). This would involve closing the charity and transferring its assets to the CIO.

The CIO structure has several benefits over unincorporated structures, such as:

- the members and trustees are usually personally safeguarded from the financial liabilities the charity incurs, which is not normally the case for unincorporated charities
- the charity has a legal personality of its own, enabling it to conduct business in its own name, rather than the name of the trustees

Any change in status will have no effect on the service provided to you and the service will remain open during any transfer. Everything will remain the same including hire fees and opening times so there is no reason to be alarmed at any possible changes. The board of trustees will consider this matter at their committee meeting later this month and we will advise you of any decisions made at the meeting. Please feel free to contact us if you would like to discuss this with someone from the charity.

SCOOTER SALE



Staines Shopmobility currently has four Pride Celebrity 4-wheeled scooters for sale. These were originally purchased in 2009 and have been regularly maintained and serviced since that time. All scooters are in the colour blue and have the forward lever on the right hand side. They were all fully serviced in March of this year and are in good working order. There are 3 scooters available at a cost of £100 each and one scooter at £50. Please note these do not come with a battery charger, which will have to be purchased separately at around £30. Scooters are offered on a first come, first served basis so please contact us if you are interested.

Staines Shopmobility

Two Rivers
Norris Road
Staines
TW18 4UP

Phone:
01784 459416

Email:
stainesshopmobility@btconnect.com

Opening Times: 9.30 am—4.15pm
Monday to Saturday

Staines Shopmobility — Board Of Trustees

Gerry Ceaser — Chairman

Christine Bannister — Vice-Chairman

Terry Collier — Treasurer

Simon Bhadye — Trustee

Keith Goldson — Trustee

Gary Little — Trustee

Margaret Roberts — Trustee

Marian Rough — Trustee

Gill Warner — Trustee

Do you have a story or info you would like to see included in future newsletters? Please speak to a member of staff or contact us via the details listed at the top left of this page. We would also welcome any comments or suggestions to help us improve your service and / or newsletter.



Making Staines Accessible

We're on the web!
www.stainesshopmobility.co.uk

If you would like to support our work by way of a donation then please send a cheque payable to 'Staines Shopmobility' and post to the address above. To make a donation online please visit:

<http://uk.virginmoneygiving.com/charities/stainesshopmobility>



Useful Links

Spelthorne Committee for Action Now (SCAN)

SCAN promotes improved access to premises, services, information and leisure in Spelthorne.
Telephone: **07967 499829** www.spelthorneaccess.org.uk

Age UK Runnymede and Spelthorne

Age UK provide help and advice for older people and services include holidays and outings, insurance, library service for the housebound and a handyman service.

Telephone: **01784 444200** <http://www.ageuk.org.uk/runnymedeandspelthorne/>

Spelride / Dial A Ride

Spelride is the accessible transport service for Spelthorne and Dial A Ride covers residents of Runnymede. Spelride Telephone: **01372 474550** Dial A Ride Telephone: **01932 425050**

Spelthorne Borough Council

Spelthorne Borough Council provides local services and information for Spelthorne.

Tel: **01784 451499** www.spelthorne.gov.uk